



CUSTOMER SERVICE SURVEY

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Services

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Please Help us Improve Our Service to the Public

1. Were your questions answered in a professional manner?

| | | |
|-----|----|-----|
| Yes | No | N/A |
|-----|----|-----|

2. Was staff helpful in assisting you with your application needs?

| | | |
|-----|----|-----|
| Yes | No | N/A |
|-----|----|-----|

3. What was your overall experience at the Development Services front counter?

| | | | | |
|------|------------------|---------|------------------|-----------|
| Poor | Below Average | Average | Above Average | Excellent |
|------|------------------|---------|------------------|-----------|

Based on your experience at our front counter, what improvements in customer service would you suggest?

Thank you for your feedback!